

|                          |                        |
|--------------------------|------------------------|
| <b>Commissioner:</b>     | <b>Clarke, Terri</b>   |
| <b>Appointment Date:</b> | <b>September, 2010</b> |
| <b>Assignment:</b>       | <b>Juvenile</b>        |

**Results of 185 surveys received from Litigants and Witnesses**

**Litigant/Witness Survey Questions**

**Superior/Very Good/Satisfactory**

**Section I: Integrity**

|   |      |
|---|------|
| <i>Basic fairness and impartiality</i>                  | 100% |
| <i>Equal treatment regardless of race</i>               | 100% |
| <i>Equal treatment regardless of gender</i>             | 100% |
| <i>Equal treatment regardless of religion</i>           | 100% |
| <i>Equal treatment regardless of national origin</i>    | 100% |
| <i>Equal treatment regardless of disability</i>         | 100% |
| <i>Equal treatment regardless of age</i>                | 100% |
| <i>Equal treatment regardless of sexual orientation</i> | 100% |
| <i>Equal treatment regardless of economic status</i>    | 100% |

**Section II: Communication Skills**

|   |      |
|---|------|
| <i>Explained Proceedings</i>                                | 100% |
| <i>Explained reasons for delays</i>                         | 97%  |
| <i>If a Juror, clearly explained juror's responsibility</i> | N.A. |

**Section III: Judicial Temperament**

|  |     |
|--|-----|
| <i>Understanding and compassion</i>  | 98% |
| <i>Dignified</i>   | 98% |
| <i>Courteous</i>   | 98% |
| <i>Conduct that promotes public confidence in the court and commissioner's ability</i> | 98% |
| <i>Patient</i>   | 99% |

**Section IV: Administrative Performance**

|   |     |
|---|-----|
| <i>Punctual in conducting proceedings</i>     | 97% |
| <i>Maintained proper control in courtroom</i> | 99% |
| <i>Was prepared for the proceedings</i>       | 98% |

**Results of N.A. surveys received from Jurors**

**Juror Survey Questions**

**Superior/Very Good/Satisfactory**

**Section I: Integrity**

|   |      |
|---|------|
| <i>Basic fairness and impartiality</i>                  | N.A. |
| <i>Equal treatment regardless of race</i>               | N.A. |
| <i>Equal treatment regardless of gender</i>             | N.A. |
| <i>Equal treatment regardless of religion</i>           | N.A. |
| <i>Equal treatment regardless of national origin</i>    | N.A. |
| <i>Equal treatment regardless of disability</i>         | N.A. |
| <i>Equal treatment regardless of age</i>                | N.A. |
| <i>Equal treatment regardless of sexual orientation</i> | N.A. |
| <i>Equal treatment regardless of economic status</i>    | N.A. |

**Section II: Communication Skills**

|   |      |
|---|------|
| <i>Explained Proceedings</i>                                | N.A. |
| <i>Explained reasons for delays</i>                         | N.A. |
| <i>If a Juror, clearly explained juror's responsibility</i> | N.A. |

**Section III: Judicial Temperament**

|  |      |
|--|------|
| <i>Understanding and compassion</i>  | N.A. |
| <i>Dignified</i>   | N.A. |
| <i>Courteous</i>   | N.A. |
| <i>Conduct that promotes public confidence in the court and commissioner's ability</i> | N.A. |
| <i>Patient</i>   | N.A. |

**Section IV: Administrative Performance**

|   |      |
|---|------|
| <i>Punctual in conducting proceedings</i>     | N.A. |
| <i>Maintained proper control in courtroom</i> | N.A. |
| <i>Was prepared for the proceedings.</i>      | N.A. |

|                          |                        |
|--------------------------|------------------------|
| <b>Commissioner:</b>     | <b>Clarke, Terri</b>   |
| <b>Appointment Date:</b> | <b>September, 2010</b> |
| <b>Assignment:</b>       | <b>Juvenile</b>        |

**Results of 14 surveys received from Attorneys**

**Attorney Survey Questions**

**Section I: Legal Ability**

*Legal reasoning ability*

50% \*

*Knowledge of substantive law*

100% \*

*Knowledge of rules of evidence*

100% \*

*Knowledge of rules of procedure*

100% \*

**Section II: Integrity**

*Basic fairness and impartiality*

100%

*Equal treatment regardless of race*

100%

*Equal treatment regardless of gender*

100%

*Equal treatment regardless of religion*

100%

*Equal treatment regardless of national origin*

100%

*Equal treatment regardless of disability*

100%

*Equal treatment regardless of age*

100%

*Equal treatment regardless of sexual orientation*

100%

*Equal treatment regardless of economic status*

100%

**Section III: Communication Skills**

*Clear and logical oral communications and directions*

0% \*

*Clear and logical written decisions*

100% \*

*Gave all parties an adequate opportunity to be heard*

50% \*

**Section IV: Judicial Temperament**

*Understanding and compassion*

85%

*Dignified*

92%

*Courteous*

85%

*Conduct that promotes public confidence in the court and commissioner's ability*

78%

*Patient*

85%

**Section V: Administrative Performance**

*Punctual in conducting proceedings*

85%

*Maintained proper control in courtroom*

100%

*Prompt in making rulings and rendering decisions*

100% \*

*Was prepared for the proceedings*

100%

*Efficient management of calendar*

100% \*

**Section VI: Settlement Activities**

*Appropriately conducted or promoted settlement*

N.R. \*

\*: Percentage based on 2 responses to supplemental survey.